

No 1 Railway Cottages

Additional Terms and Conditions 3 June 2020

We would like to reassure our guests that we will be taking the cleaning and sanitation of our cottages very seriously. We have received a **'We're good to go'** certificate from Visit Wales. In addition to the strict cleaning guidelines that we will be following, we have also bought a disinfecting fogger machine to use in all rooms and on patio furniture.

Please ensure all guests **sanitise** their hands upon entry to the cottage (every time) – sanitiser will be left at the cottage.

If any guest shows any symptoms of **Covid 19** then please **inform us immediately on 07778965441**. In this case, all guests will have to leave the cottage immediately and return to their primary address. If guests cannot return home then they will have to pay all costs. Guests will have to claim any costs on their own insurance.

In the event of any visitors to the cottage then please respect the **2 meter rule**.

We ask guests to remove all **used** bedding and place in the linen bags provided – **please note that we will remove the pillow and mattress protectors**.

We have removed all **board games, maps, walking books, DVD's, magazines and hairdryers** so please provide your own.

Any cushions or throws that are left at the cottages will have been sanitised.

We will do our utmost to keep you safe during your stay with us to ensure that you have an enjoyable holiday with us and, in return, ask that you cooperate with us during these difficult times.

We are advised not to meet you in person but please be assured that we are always at the end of the phone! We hope that you have a lovely stay at our cottage and are reassured by these measures.

Alwen Haf Williams and Gwyn Fon Williams

